pAUL c RINGGOLD, MSc | [[**Portfolio**](https://www.pcringgold.com/portfolio)](https://www.pcringgold.com/portfolio) | pcringgold@gmail

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| **Objective** | Accel in an Instructional Designer or educational role where I can bring over 30 years of experience in various industries internationally combined with my education learning theories, needs analysis, and design, to develop a learning solution that will result in participative mastery of the subject matter. |
| **Skills** | ADDIE, Captivate, Multimedia Design, Graphic Design Principles, Project Management, Curriculum Development, Qualitative & Quantitative Analysis, Educational Technology, Assessment and Evaluation Development, Canva |
| **Experience** | **Marriott International (20 Years)**  **Grand Canyon University (2023-present)**  *Adjunct*  **The Camelback Inn Resort and Spa (2023-present)**  *Head Sommelier*   * Developed 16-week wine education course on How to Pass the Somm Exam.   **The Phoenician Resort and Spa (2019-2023)**  *Food & Beverage Operations Manager*   * Designed & developed several in-house training solutions in the F&B and Maintenance departments.   **Westin Hilton Head Island Resort & Spa (2011-2014)**  *Banquet Beverage Supervisor*   * Designed Excel spreadsheets for streamlining par ordering and consumption billing. * Developed Service Express Manual for front office guest communications team.   **Westin Kierland Resort and Spa (2006-2011 and 2014-2019)**  *Service Express Lead*   * Created learning solutions for wine education, mixology, upselling techniques, and new policies.  Various of other properties 1993-1996 |
| **Education** | **Doctor of Philosophy in General Psychology, Learning, and Educational Technology**, Grand Canyon University, expected graduation August 2026 (current GPA 3.6)  **Master of Science degree in Instructional Design**, Grand Canyon University, 2023 (GPA 3.94)  **Bachelor’s Degree in General Studies**, Southern New Hampshire University, 2021 (GPA 3.9) |
| **Competencies** | **Real-Life Consultative Problem Solving**  *Worked closely with SMEs to define learning gap needs*  **Strategic Analysis and Planning**  *Used an empathetic process to determine learner needs*  **Design and Development**  *Created numerous eLearning modules based on learning theories*  **Implementation and Evaluation**  *Used SAM Model to evaluate a cyclical design process* |