pAUL c RINGGOLD, MSc | [[**Portfolio**](https://www.pcringgold.com/portfolio)](https://www.pcringgold.com/portfolio) | pcringgold@gmail

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| **Objective** | Accel in an Instructional Designer or educational role where I can bring over 30 years of experience in various industries internationally combined with my education learning theories, needs analysis, and design, to develop a learning solution that will result in participative mastery of the subject matter.  |
|   **Skills** | ADDIE, Captivate, Multimedia Design, Graphic Design Principles, Project Management, Curriculum Development, Qualitative & Quantitative Analysis, Educational Technology, Assessment and Evaluation Development, Canva |
| **Experience** | **Marriott International (20 Years)****Grand Canyon University (2023-present)***Adjunct***The Camelback Inn Resort and Spa (2023-present)***Head Sommelier** Developed 16-week wine education course on How to Pass the Somm Exam.

**The Phoenician Resort and Spa (2019-2023)***Food & Beverage Operations Manager* * Designed & developed several in-house training solutions in the F&B and Maintenance departments.

**Westin Hilton Head Island Resort & Spa (2011-2014)***Banquet Beverage Supervisor** Designed Excel spreadsheets for streamlining par ordering and consumption billing.
* Developed Service Express Manual for front office guest communications team.

**Westin Kierland Resort and Spa (2006-2011 and 2014-2019)***Service Express Lead** Created learning solutions for wine education, mixology, upselling techniques, and new policies.

Various of other properties 1993-1996 |
| **Education** | **Doctor of Philosophy in General Psychology, Learning, and Educational Technology**, Grand Canyon University, expected graduation August 2026 (current GPA 3.6) **Master of Science degree in Instructional Design**, Grand Canyon University, 2023 (GPA 3.94)**Bachelor’s Degree in General Studies**, Southern New Hampshire University, 2021 (GPA 3.9) |
| **Competencies** | **Real-Life Consultative Problem Solving***Worked closely with SMEs to define learning gap needs***Strategic Analysis and Planning***Used an empathetic process to determine learner needs***Design and Development***Created numerous eLearning modules based on learning theories***Implementation and Evaluation***Used SAM Model to evaluate a cyclical design process* |